

Contact MATTA

 Web
 www.matta.org.my

 Email
 admin@matta.org.my

 Tel
 03-9222 1155

 Fax
 03 9222 1837

Headquaters:

Malaysian Association of Travel & Tour Agents (MATTA) WISMA MATTA, No 6, Jalan Metro Pudu 2,

Fraser Business Park, Off Jln Yew, 55100 Kuala Lumpur.





What we **Offer** and reasons to **Join us**



About MATTA

Established in 1975, the Malaysian Association of Tour and Travel Agents (MATTA) today has a total membership of over 3100 Member companies and organizations.

With a full-time secretariat in its Kuala Lumpur Headquarters and Chapters in every state MATTA, the nation's leading travel association, has a strong influence with industry stakeholders, the media and consumers and plays a leading role in the development of the Malaysian tour and travel industry.

Our Members enjoy greater consumer confidence and we help them build strong business relationships and boost their marketing and sales opportunities.

Representation on a GLOBAL SCALE

MATTA ensures that your interests and concerns reach the ears of key decision makers in Government and in the private sector both at home and abroad.

At national level, MATTA works very closely with the Ministry of Tourism and Culture (MoTaC), Tourism Malaysia, the Land Public Transport Commission (SPAD), Road Transport Department Malaysia (JPJ), Performance Management and Delivery Unit (Pemandu) and state governments to safeguard the rights and interests of Members. Regionally MATTA plays a key role in encouraging bilateral tourism partnerships through active participation in key industry bodies such as the ASEAN Tourism Association (ASEANTA),the Federation of ASEAN Travel Associations (FATA) and by collaborating with our ASEAN counterparts.

Internationally MATTA is recognized as the preeminent travel association of Malaysia. Our constant engagement with many foreign national tourism organizations and global tourism bodies has opened doors of opportunity to our Members and allowed us to effectively promote Malaysia as an attractive and vibrant tourism destination.

Benefits



Consumers place great confidence and trust in the MATTA brand. MATTA Members are recognized as professional, top-of-the-line agencies.

2 KEEPING YOU UPDATED

We work very closely with industry stakeholders worldwide and we keep you apprised of the latest industry trends through Suara MATTA (published quarterly) and our monthly e-newsletter. We also keep you abreast of critical industry updates through our website and e-bulletins.

EDUCATION & TRAINING

We organize workshops and seminars to equip our Members with the latest skills and know-how. Courses are practical and designed specifically to meet the needs of the Malaysian tour and travel industry.

GLOBAL BUSINESS NETWORKING

Members have the opportunity to engage and connect with potential business partners through MATTA's extensive global network BUILDING FOR THE FUTURE

We are involved in developing talent and manpower to meet the growing demand for highly-skilled workers. Through MATTA Academy, Members are first in line to tap into this highly desirable resource.

COMPLAINTS ARBITRATION

We help consumers and Members resolve disputes without the costs of going to court.